



Rental Agreement

Name of Renter:
Date of Rental:
Date of Return:
Rental Fee: \$50
Shipping Fee:

Payments:

Full payment is required before the dress can be collected or sent out.

Cancellation Policy:

All rental orders cancelled 14 days or less of the event date is subject to forfeiture of all payments and/or deposits. Dalliance Bespoke reserves the right to cancel a booking at short notice. Reasons for cancellation may include (but are not limited to) an item not being available due to late return by a previous customer or damage to an item. Dalliance Bespoke will endeavor to provide as much notice as possible. In the event of a cancellation by Dalliance Bespoke, Dalliance Bespoke offers a full refund, credit or the option to change the booking to another item.

Shipping:

We are able to ship within the USA and Canada.
The fee is \$30 for return postage, we will include a return envelope which is addressed to our business.

Change Fees:

At our sole discretion and subject to availability the date of your rental can be changed provided at least 48 hours notice is received.

Fit:

Unless otherwise stated Dalliance Bespoke dresses fit between size 4 - 12. In the event the dress does not fit Dalliance Bespoke will provide a refund minus shipping costs.

Cleaning:

Dalliance Bespoke will clean the dress after receiving it back. Please do not attempt to clean it yourself.

Late Fees:

All rental orders must be returned on the next business day after the reserved event date. Weekend rental orders must be returned by the end of business day on Monday or if that Monday occurs on a holiday, then the next business day. For orders that have been shipped out, a tracking number is required to avoid late fees. Late Return Fee is \$15.00 per day per dress up until 14 days after agreed upon return date, after which you will be liable for the full replacement cost. All garments must be returned just as it was received. In the event of refusal to return the products, Dalliance Bespoke reserves the right to take legal action against you.

Damage and Replacement Cost:

Altering, using hem tape, adding, removing or cutting any part of any rental garment is prohibited. Smoke bombs STAIN, do not use them anywhere near the dress. Upon return, inspection is required and if there are any rental items that have been abused as mentioned above, are damaged beyond repair, have excessive dirt and/or are missing pieces, replacement and extra cleaning costs will incur. Replacement costs vary on each rental piece. The credit card submitted with your rental order will be charged for any replacement or extra cleaning costs due upon rental return inspection. You are responsible for the products all the time they are not in our premises. You must take good care of the products and keep them in your possession throughout the Rental Period and any extension.

By accepting the terms and conditions, I authorize Dalliance Bespoke to charge the provided credit card or PayPal according to the terms outlined above. This payment authorization is for the goods/services described above, for the amount indicated above only. I certify that I am an authorized user of this credit card/ PayPal and that I will not dispute the payment with my credit card company; so long as the transaction corresponds to the terms indicated in this form.